

Privacy Notice on the processing of personal data pursuant to Articles 13 and 14 of Regulation (EU) 2016/679 (GDPR)

The Organisation named above, in its capacity as Data Controller, in accordance with the principles set out in Regulation (EU) 2016/679, provides the following information regarding the processing of personal data arising from the management of the Arta Thermal Baths:

DATA CONTROLLER	Municipality of Arta Terme Registered office: Via Umberto I, No. 1, 33022 - Arta Terme (UD) PEC (Certified Email) address: comune.artaterme@certgov.fvg.it Telephone number: 043392037
DATA PROTECTION OFFICER (DPO)	The DPO can be contacted using the following contact details: Email address: dpo@boxxapps.com PEC address: boxxapps@legalmail.it Telephone number: 0413090915
TYPES OF PERSONAL DATA PROCESSED	For the purposes set out below, the Organisation will process the following categories of personal data: • common personal data (first name, surname and contact details, such as email address and telephone number); • special categories of personal data (health status, medical conditions, prescriptions).
PURPOSE OF THE PROCESSING	Personal data will be processed for the following purposes: • management of daily access to the thermal pools, including user identification, ticket sales, administrative registration and the handling of any requests for assistance; • the provision of spa treatments prescribed by the attending doctor or a healthcare provider (baths, mud treatments, inhalations, physiotherapy), involving the processing of special categories of personal data contained in the medical prescription (e.g. medical condition, therapeutic indications, prescribing doctor, home address, etc.); • administrative management of spa treatments, including booking registration, scheduling of treatment sessions, verification of medical documentation and reporting on services provided; • compliance with regulatory obligations in the areas of healthcare, accounting and administration, including reporting obligations to the health authority or other relevant public bodies; • managing communications with customers regarding spa services, bookings, daily admissions and operational information; • monitoring and supervision of spa activities by the municipal authority, including through the regional public agency designated as the data processor; • managing communications with users: responding to requests for information, complaints and enquiries regarding service continuity or the validity of previously purchased tickets; • regulatory requirements and legal obligations: processing necessary to comply with accounting, tax or insurance obligations; • the defence of a right - including that of a third party - in judicial or administrative proceedings for the period necessary to achieve that purpose; • to fulfil your specific requests.

LEGAL BASIS	The aforementioned purposes of processing are lawful on the following legal grounds: • <i>“the processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the data controller”</i> – pursuant to Article 6(1)(e) and Article 6(3)(b) of Regulation (EU) 2016/679 and Article 2-ter of Legislative Decree 196/2003; • <i>“the processing is necessary for the performance of a contract to which the data subject is a party or for the implementation of pre-contractual measures taken at the data subject’s request”</i> – pursuant to Article 6(1)(b) of Regulation (EU) 2016/679.
METHODS OF PROCESSING	Personal data will be processed by persons specifically authorised by the Organisation to process the data, using manual, IT and telecommunications tools (designed to store and manage such data) and in accordance with appropriate technical and organisational measures to ensure a level of security commensurate with the risk. Authorised staff have access to the data in accordance with their roles and comply with the guidelines issued and the relevant legal provisions.
CATEGORIES OF DATA RECIPIENTS	The Organisation may disclose personal data to the following categories of recipients in order to comply with obligations imposed on it by laws, regulations or EU legislation: • to those parties to whom the disclosure of personal data is necessary or otherwise relevant to the management of matters relating to the Organisation’s institutional remit, in the manner and for the purposes set out above; • to persons exercising various forms of access to administrative documents (including, but not limited to, civic access, general civic access, access to documents, etc.); • Supervisory and regulatory authorities; • other public authorities; • data processors appointed pursuant to Article 28 of Regulation (EU) 2016/679. Further information on this matter can be obtained from the Organisation.
RETENTION PERIOD FOR PERSONAL DATA	The data provided will be retained in accordance with the principles set out in Regulation (EU) 2016/679, the legislation in force on the retention of administrative documents and, in particular, the Retention and Disposal Schedule adopted by the Organisation, as well as the technical rules on the digital retention of documents defined by AGID. Once the specified time limits have elapsed, personal data will be erased or anonymised, except where retention is necessary for a period longer than that specified, in the event of any disputes, requests from the competent authorities or in accordance with applicable legislation.
RIGHTS OF THE DATA SUBJECT	The data subject has the right, at any time, to request access to their personal data from the Organisation, the rectification of such data if it is inaccurate, and its erasure. The data subject may also request that the processing of their personal data be restricted and may object to such processing where it is carried out unlawfully. The relevant request concerning the exercise of the aforementioned rights may be submitted either to the Data Controller or to the designated Data Protection Officer, using the contact details set out above (in accordance with Articles 15 et seq. of Regulation (EU) 2016/679). The data subject also has the right to lodge a complaint with the competent supervisory authority, the Italian Data Protection Authority.
PROVISION OF PERSONAL DATA	The provision of data is mandatory, and failure to provide such data, or the provision of incomplete or inaccurate data, will prevent the requested service from being carried out as required.
SOURCES FROM WHICH PERSONAL DATA IS OBTAINED	The data subject’s personal data may be obtained from the following sources: • other public authorities (e.g. Local Health Authorities)
DATA TRANSFERS TO COUNTRIES OUTSIDE THE EU	Personal data are not transferred to a third country or an international organisation.